



December 4, 2019

Gary Schultz
Aspen One Hour Heating
4131 W. Michigan Avenue
Jackson, MI 49201

Dear Gary,

Experience Jackson and the Jackson County Chamber of Commerce would like to congratulate Aspen One Hour Heating on their nomination for the Omotenashi award presented by Experience Jackson at the 11th Jackson County Chamber of Commerce Annual Meeting on January 30, 2020 at the Potter Center at Jackson College. Our reviewing committee selected another nominee to receive the award but wanted to sincerely thank you for providing outstanding customer service to your customers or guests. Providing excellent customer service and taking care of your guests strengthens the positive perception of Jackson County as a must-visit destination. We appreciate your investment in this award process. The fact that you were nominated for the Omotenashi award by the public shows that you are indeed making a difference in our community.

We hope you will still consider joining us to celebrate this year's winner at the Chamber Annual Meeting.

5:30 - 6:00 pm - Champagne Registration
6:00 - 7:30 pm - Awards Presentation
7:30 - 9:00 pm - Gala Reception in the Dining Commons

Please see JacksonChamber.org for more info and to register for this great community event.

Again, thank you for your continuing contributions to Jackson County!

Sincerely,

A handwritten signature in black ink that reads "Mirndy Bradish-Orta".

Mirndy Bradish-Orta
President/CEO
Experience Jackson